

## Terms and Conditions

**Errolbank Guest House Reservations** We respectfully remind you that a verbal or written reservation constitutes contract. **Deposit / Credit Card** A deposit, or credit card details are required for all bookings in order to secure the room. We take Mastercard, Maestro, Visa, Visa Electron, Solo and JCB the use of these cards will incur a charge of 2.5%. Please call to make your reservation. **Cancellation** In the event of less than 48 hours' notice of cancellation of your booking we would make every effort to re-let the accommodation. However, we reserve the right to charge the full cost of the booking if the room is not subsequently re-let. **Payment** We prefer payment of your final account by cash, or debit card. **Walkers** Would walkers please be kind enough to remove boots and dirty clothing before entering the house. We do have some limited facilities for storing wet boots and clothing. **Damage** In the event of damage to Guest House property, we reserve the right to charge to replace, repair or professionally clean the item concerned. There will be a charge of Â£15.00 for lost keys. **Arrival/Departure Times** For the convenience of incoming guests, we require rooms to be vacated by 10.00am on the day of departure. Later departure times may, however, be possible on request. Earliest arrival time is 3.00pm (except by prior arrangement). Please telephone us if you anticipate arriving after 6.30pm, otherwise your room may be re-let. **Non-Smoking Policy** In the interest of the comfort and safety of our guests, we operate a strict 'Non-Smoking' policy throughout the Guest House. In the event of non-compliance, a charge of Â£58 will be levied for professional cleaning of the room.